There's no place like *home.*

2026 Kent County Senior Services

Listed in this directory are services available to Kent County seniors to help them stay in their homes. The services are categorized by type and described within each section. Funding for most services comes from the Kent County Senior Millage (KCSM). For general information, contact AAAWM at 616-456-5664 or 888-456-5664.

Category	Description	Page
Adaptive/Mobility Equipment	Assistive technology and adaptive or mobility equipment.	2
Caregiver Education & Support	Programs that provide education, support, and resources for caregivers and volunteers.	2-3
Dental & Vision	Programs that provide dental care, dentures, eye exams, glasses, and vision counseling.	3-4
Financial & Legal Assistance	Financial support including money management and emergency need funds, and programs that give access to legal advice & advocacy.	4-5
Health Insurance	Assistance in understanding health insurance and accessing medications or other benefits.	5-6
Healthy Aging	Activities that assist in wellness like physical activity, therapy & senior center programs.	6-7
Home Repair/ Maintenance	Assistance with home repairs and home chores.	7-8
Housing	Fair housing services, like housing coordination and foreclosure intervention.	8
In-Home Support	Help with activities of daily life, such as personal care.	9
Nutrition	Access to nutritious meals and groceries for eligible participants.	9-10
Outreach & Assistance	Assistance determining the services that will help each individual.	10-11
Transportation	Access to assisted or public transport and trips.	11

Adaptive & Mobility Equipment

Assistive technology and equipment, like hearing aids, and mobility equipment, such as walkers, lifts, scooters, and wheelchairs.

Partner	Description	Contact Info:
Disability Advocates of Kent County	Temporary loan of assistive technology, adaptive equipment, or other aids for client's use.	p: 616-949-1100 www.dakc.us
Deaf and Hard of Hearing Services	Assistance in obtaining hearing aids and other adaptive equipment to support hearing loss, including an exam and fitting.	p: 616-732-7358 www.deafhhs.org
Elders' Helpers	Provides clients with an electronic system that assures communication and emergency assistance.	p: 616-454-8305 www.eldershelpers.com
Renew Mobility	Gently used mobility equipment such as walkers, lifts, scooters, power wheelchairs and manual wheelchairs for the personal use of a client.	p: 616-493-2620 www.renewmobility.org

Caregiver Education & Support

Programs that positively benefit those in the role of a caregiver, including adult day and respite services.

Partner	Description	Contact Info:
Senior Neighbors	Trains and provides a stipend for low-income seniors to care for other older adults who are homebound, frail, or have mental and/or physical disabilities.	p: 616-459-6019 www.seniorneighbors.org
Area Agency on Aging of	Respite certificates available for unpaid	p: 616-456-5664 or 888-456-5664 www.aaawm.org

Western Michigan	caregivers. Certificates can be used for in-home, overnight, and adult day services.	
Senior Neighbors		p: 616-459-6019 www.seniorneighbors.org
Care Resources	Adult Day Centers that care for functionally impaired adults during the day, providing socialization, exercise, and personal care.	p: 800-610-6299 www.careresources.org/day-center
SarahCare Knapps' Corner		p: 616-364-6800 www.sarahcare.com/knappscorner
SarahCare Knapps' Corner	On-site shower or bath focused on safety and dignity.	p: 616-364-6800 www.sarahcare.com/knappscorner
Alzheimer's Association	Programs and support groups for caregivers to learn about Alzheimer's and dementia.	p: 616-956-9440 www.alz.org/gmc/
Dementia Friends Program	Educational program to change the way people think, act, and talk about dementia.	p: 616-456-5664 www.aaawm.org/dfmi
Caregiver University	Virtual programs and classes that provide education, support, and resources for personal and professional caregivers.	p: 616-456-5664 www.aaawm.org/caregivers
Life Therapeutic Solutions	Services for caregivers including detecting depression and linking to community resources.	p: 616-215-0444 www.life-ts.com

Dental & Vision Services

General dental and vision services, as well as support and counseling for those undergoing vision loss.

Partner	Description	Contact Info:
Cherry Health (Dentures Only)	General dental services, root canal treatment, and complete or partial dentures for uninsured or underinsured older adults. Sliding scale payment required.	p: 616-965-8316 www.cherryhealth.org
Exalta Health		p: 616-475-8446 www.exaltahealth.org
Association for the Blind and Visually Impaired	Professional staff including optometrists and rehabilitation teachers provide eye exams and develop a treatment plan to help clients maximize the use of their sight.	p: 616-458-1187 or 800-466-8084 www.abvimi.org
Cherry Health		p: 616-776-2135 www.cherryhealth.org

Financial & Legal Assistance

Bill payment services, debt management assistance, and emergency need funds. Legal advice and access to attorneys, including learning more about rights in long-term care facilities and elder abuse.

Financial

Partner	Description	Contact Info:
Senior Neighbors	Limited emergency assistance for one-time events such as utility shut offs, moving assistance, and emergency prescription assistance.	p: 616-459-6019 www.seniorneighbors.org
Kent County Community Action		p: 616-632-7950 www.kentcountymi.gov/1420/Community-Action
Senior Neighbors	Bill payment services, budgeting, debt management, and finance issue resolution provided by accountants to low-income seniors.	616-459-6019 www.seniorneighbors.org

Legal

Partner	Description	Contact Info:

Legal Aid of Western Michigan	Attorneys provide legal advice, counseling, and representation to low-income older adults.	p: 616-774-0672 www.lawestmi.org
Area Agency on Aging of Western Michigan	Ombudsmen assist residents and prospective residents of long-term care facilities to understand their rights and resolve complaints.	p: 616-456-5664 or 888-456-5664 https://www.aaawm.org/ltco
Kent County Elder Abuse Coalition	Elder abuse prevention presentations are available to aging subcontract organizations, professional and community groups.	p: 616-456-5664 www.aaawm.org/elderabuse
Kent County Probate Court	Professional guardians provided by Kent County Probate Court to manage daily living services for vulnerable adults.	p: 616-632-5438 www.kentcountymi.gov/1421/Probate-Court

Health Insurance

Programs that involve benefits for Medicaid and Medicare recipients, including an option for prescription medication assistance.

Partner	Description	Contact Info:
Reliance Community Care Partners	MI Choice Medicaid Waiver for individuals who meet age, financial, and medical criteria. The program meets the needs of a person who could be eligible for a nursing home level of care but allows individuals to live in their own home, the home of a loved one, or some licensed assisted living settings.	p: 616-956-9440 or 800-447-3007 www.relianceccp.org
Area Agency on Aging of Western Michigan		p: 616-456-5664 or 888-456-5664 www.aaawm.org
State Health Insurance Assistance	Assistance for Medicare or Medicaid beneficiaries who have questions or concerns regarding coverage or enrolling in	p: 800-803-7174 www.michigan.gov/mdhhs/adult-child-serv/adults-and-seniors/acls/state-health-insurance-assistance-program

Program (SHIP)	coverage. Help is provided for choosing prescription drug plans, determining eligibility, and enrolling in assistance programs.	
Senior Neighbors	Information and assistance for prescription coverage. A thorough assessment will be conducted with all clients referred to services to determine need. Counseling for Medicare and Medicaid is also provided.	p: 616-459-6019 www.seniorneighbors.org

Healthy Aging

Options for activities that assist in wellness including physical activity, therapy, counseling, senior center programs, and socialization.

Partner	Description	Contact Info:
Area Agency on Aging of Western Michigan	Engaging Wellness classes designed to improve the health of older adults. Programs include: Silver Sneakers, Strength and Stretch, A Matter of Balance, EnhanceFitness, Arthritis Foundation Exercises, Aquatic Programs, Tai Chi, and more.	p: 616-588-2580 www.aaawm.org/ew
GRCC Older Learner Center		p: 616-234-3483 www.grcc.edu/olc
Salvation Army		p: 616-454-1459 www.salvationarmyusa.org
Senior Neighbors		p: 616-459-6019 www.seniorneighbors.org
Reliance Community Care Partners	Therapy services provided by licensed professionals who help individuals overcome obstacles such as depression, anxiety, trauma, grief, and loss. Services are available in the home, in-office, or virtually.	p: 616-954-1555 www.relianceccp.org

Cherry Health – Sheldon House	Provides older adults with a diagnosed mental illness the opportunity for socialization.	p: 616-242-6058 www.cherryhealth.org
Life Therapeutic Solutions	In-home assessment and education provided to treat physical, social, and cognitive conditions of older adults, to help return them to a more active role in the community.	p: 616-215-0444 www.life-ts.com
Salvation Army	Senior Centers offer programs specific to the needs of seniors. Staff connect older adults to available services and encourage participation in nutrition and wellness programs.	p: 616-454-1459 www.salvationarmyusa.org
Senior Neighbors		*Walker Firehouse Café* p: 616-735-3240 *Grandville Senior Neighbors* p: 616-531-5250 *Lowell Senior Neighbors* p: 616-897-5949 *Grand Rapids Senior Neighbors* p: 616-459-3040 *Sparta Senior Neighbors* p: 616-887-1273 www.seniorneighbors.org
United Methodist Community House		p: 616-451-3043 ext. 419 www.umchousegr.org
Young at Heart Senior Enrichment Center		p: 616-4251-1134 www.youngatheartgr.org

Home Repair & Maintenance

Assistance with home repairs, both minor and major, and help with identification of any barriers to living at home.

Partner	Description	Contact Info:
Grand Rapids Nehemiah Project	Assistance with minor home repairs including repairing windows and doors,	p: 616-254-7739 www.grcct.com

Senior Neighbors	changing leaking faucets, installing smoke and carbon monoxide detectors, minor yard work, and snow removal.	p: 616-459-6019 www.seniorneighbors.org
Steepletown Neighborhood Services		p: 616-451-4215 www.steepletown.org
Home Repair Services	Home repairs focused on health and safety such as roof repair, furnace repair or replacement, plumbing, ramp construction, and bath modification.	p: 616-241-2601 www.homerepairservices.org
Kent County Community Action	Provides homeowners with assistance to improve energy efficiency including insulation and furnace repair or replacement.	p: 616-632-7950 www.kentcountymi.gov/1420/Community-Action
Disability Advocates of Kent County	Assessment of home environment to identify barriers to independent living and necessary modifications.	p: 616-949-1100 www.dakc.us

Housing

Fair housing services, housing coordination, and foreclosure intervention.

Partner	Description	Contact Info:
Fair Housing Center of West Michigan	Education, outreach, reasonable accommodation assessments, and services related to Housing Laws and Ordinances.	p: 616-451-2980 www.fhcwm.org
Home Repair Services	Full assessment of mortgage or property tax delinquency and exploration of the options to prevent home loss.	p: 616-241-2601 www.homerepairservices.org

In-Home Support

Resources that help with activities of daily life such as bathing, personal care, medication management, and laundry.

Partner	Description	Contact Info:
Elders' Helpers	Medication management program to ensure medications are appropriate and physician's orders are followed.	p: 616-454-8305 www.eldershelpers.com
Area Agency on Aging of Western Michigan	Assessments to identify needs and arrange for supportive services like light housekeeping, personal care, meals, and respite.	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Reliance Community Care Partners		p: 616-956-9440 or 800-447-3007 www.relianceccp.org

Nutrition

A variety of options are available for meals and groceries.

Congregate Meal Sites

Partner	Description	Contact Info:
KCCA *Latin American Inspired Meals	Nutritious meals served in various locations around the county. Lunch is coordinated with a variety of activities such as exercise programs, crafts, games, health screenings and nutrition education.	p: 616-632-7969 www.accesskent.com
Meals on Wheels Western Michigan		p: 616-459-3111 www.mealsonwheelswesternmichigan.org
Salvation Army		p: 616-454-1459 www.salvationarmyusa.org
United Methodist Community House		p: 616-452-3226 www.umchousegr.org

Food Pantries

Partner	Description	Contact Info:
Community Food Club	Promotes food security and dignity for low-income	p: 616-288-5550 www.communityfoodclubgr.org

	households by way of a small membership fee and choice of a variety of healthy items in a grocery store experience.	
Meals on Wheels Western Michigan	A nutritious combination of foods, providing several meals, self-selected from a pantry shelf.	p: 616-364-1104 www.mealsonwheelswesternmichigan.org

Home Delivered Meals **must meet homebound eligibility*

Partner	Description	Contact Info:
Kent County Community Action	Latin-inspired meals provided to homebound individuals who cannot prepare their own meals.	p: 616-632-7969 www.kentcountymi.gov/1420/Community-Action
Meals on Wheels Western Michigan	Menu of choice for people who would like to select their meals. Purée and minced meals are also available.	p: 616-459-3111 www.mealsonwheelswesternmichigan.org
Revive and Thrive Project	Short-term meals that focus on whole foods and vegetables for eligible medical diagnoses.	p: 616-606-3314 www.reviveandthriveproject.org

Outreach & Assistance

A variety of educational programs used to help determine what services best meet the needs of the individual.

Partner	Description	Contact Info:
Kent County Community Action	Helps identify services that best meet an individual's needs. This service includes assistance with housing, utilities, meals, prescriptions and applying for Medicaid.	p: 616-632-7976 www.kentcountymi.gov/1420/Community-Action
Hispanic Center of Western Michigan		p: 616-742-0200 https://hispanic-center.org/
Senior Neighbors		p: 616-459-6019 www.seniorneighbors.org

United Methodist Community House		p: 616-452-3226 www.umchousegr.org
Area Agency on Aging of Western Michigan	An in-home assessment that helps individuals and their families connect with personal & community resources.	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Heart of West Michigan United Way (Dial 211)	General information is provided through Heart of West Michigan United Way's Hotline, assisting individuals seeking community-based resources.	p: 800-887-1107 www.hwmuw.org/211

Transportation

Services that provide either assisted or public transportation.

Partner	Description	Contact Info:
Senior Neighbors	One-way ticket(s) for the Rapid's fixed route bus system, GO! Bus or the PASS program.	p: 616-459-6019 www.seniorneighbors.org
City of Wyoming		p: 616-530-3190 www.wyomingmi.gov
RideLink*	Provides rides to meal programs, senior centers, medical appointments and other destinations within Kent County. Transportation is provided by a variety of agencies.	p: 844-694-6589 www.ridelinkmi.com *rides performed by Kent County Community Action, The Rapid, Hope Network, Senior Neighbors and United Methodist Community House

Partner Name	Phone	Page(s)
Alzheimer's Association	p: 800-272-3900	3
Association for the Blind & Visually Impaired	p: 616-458-1187 or 800-466-8084	4
Care Resources	p: 800-610-6299	3
Cherry Health	p: 616-776-2135	4, 7
Community Food Club	p: 616-288-5550	9
Deaf and Hard of Hearing Services	p: 616-732-7358	2
Disability Advocates of Kent County	p: 616-949-1100	2, 8
Elders' Helpers	p: 616-454-8305	2, 9
Exalta Health	p: 616-475-8446	4
Fair Housing Center of West Michigan	p: 616-451-2980	8
Grand Rapids Nehemiah Project	p: 616-254-7739	7
GRCC Older Learner Center	p: 616-234-3483	6
Heart of West Michigan United Way	p: 800-887-1107	11
Hispanic Center of West Michigan	p: 616-742-0200	10
Home Repair Services	p: 616-241-2601	8
Hope Network	p: 844-694-6589	11
Kent County Community Action	p: 616-632-7950	4, 8, 10
Kent County Probate Court	p: 616-632-5438	5
Legal Aid of Western Michigan	p: 616-774-0672	5
Life Therapeutic Solutions	p: 616-215-0444	3, 7
Meals on Wheels Western Michigan	p: 616-364-1104	9, 10
Reliance Community Care Partners	p: 616-956-9440 or 800-447-3007	5, 6, 9
Renew Mobility	p: 616-493-2620	2
Revive & Thrive Project	p: 616-606-3314	10
Salvation Army	p: 616-454-1459	6, 7, 9
SarahCare Knapp's Corner	p: 616-364-6800	3
Senior Neighbors	p: 616-459-6019	2-4, 6-8,10-11
Steepletown Neighborhood Services	p: 616-451-4215	8
The Rapid	p: 844-694-6589	11
United Methodist Community House	p: 616-451-3043 ext. 419	7, 9, 11
City of Wyoming	p: 616-530-3190	11
Young at Heart Senior Enrichment Center	p: 616-251-1134	7

For more information, please contact:

Area Agency on Aging of Western Michigan
616-456-5664 or 888-456-5664
Fax: 616-456-5692

www.aaawm.org.

The Area Agency on Aging of Western Michigan provides services to older adults with funding from the Michigan Adult and Aging Services Agency, Kent County Senior Millage, and the Michigan Department of Health and Human Services.

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